



NCACCH | North Coast Aboriginal Corporation
for Community Health

Murri Medi-Cover

**Changing Tracks – Indigenous Health Forum
Twin Waters
November 2011**

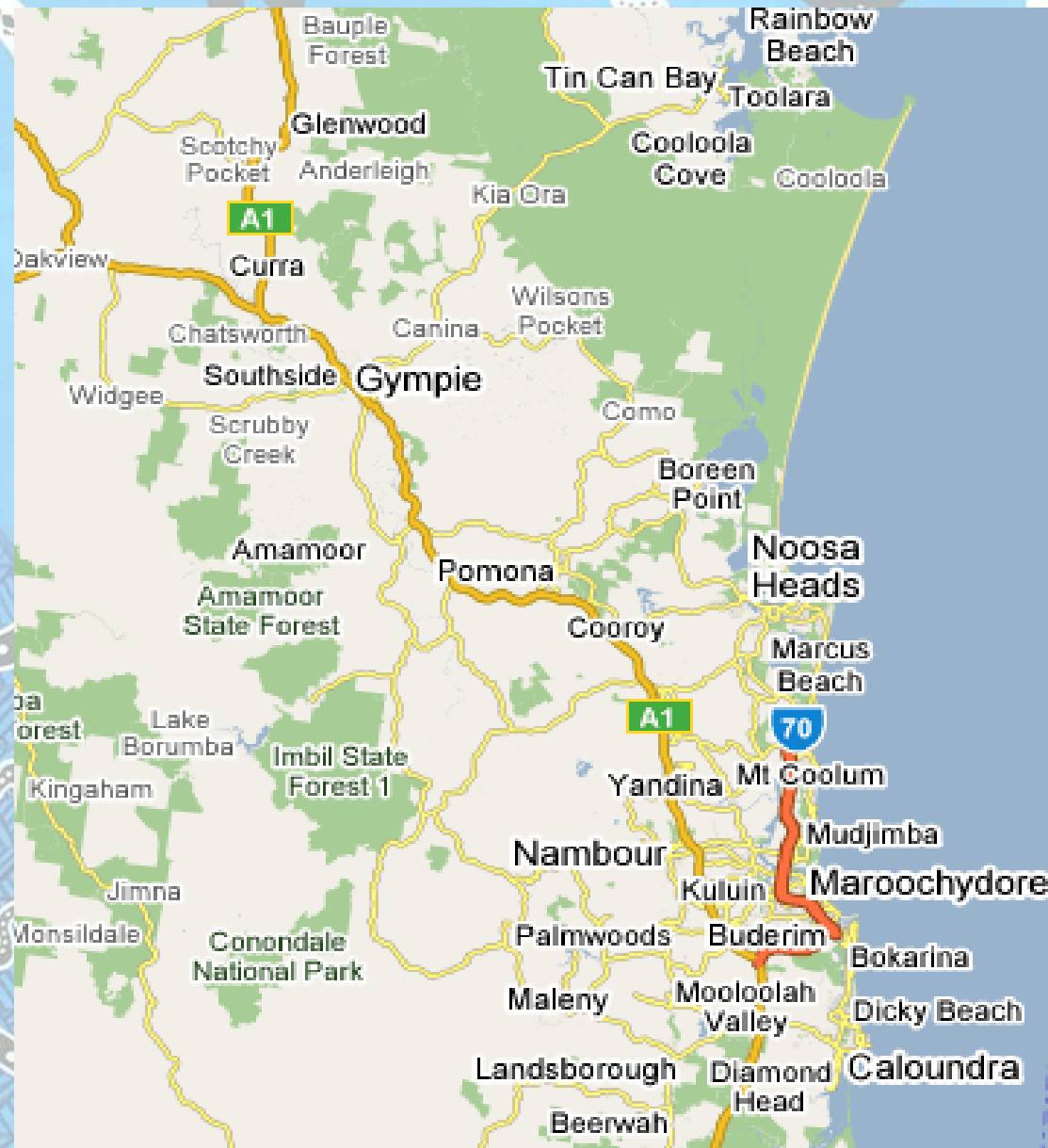
"Your Pathway to Better Health"

Geographical Coverage

- NCACCH incorporated in 1997 as an Aboriginal Community Controlled Health Organisation and is managed by seven (7) Aboriginal Directors.

The area covered by NCACCH is over 7000 sq km's.

The NCACCH Brokerage Model of Indigenous health service delivery commenced operating in 2001 using existing mainstream health services.



How The Brokerage Model Works – Part 1

HEALTH NEEDS

CURRENT GOVERNMENT SERVICES

IDENTIFIED GAPS IN SERVICE

PARTNERSHIPS

**QLD
HEALTH**

SCDGP

**ALLIED HEALTH
SERVICES**

**COMMUNITY
REFERRERS**

**NCACCH BROKERAGE
- MEETS THE GAP IN THE SERVICES -**



NCACCH

NCACCH Services

Service Providers

- * Doctors
- * Physiotherapists
- * Dietician/Nutritionists
- * Dentists
- * Podiatrists
- * Cancer Care
- * Counsellors/Psychologists
- * Diabetes Educators
- * Health Assessments

Other Programs

- * Men's and Women's Groups
- * Nana Bill's Mum's and Bub's Program
- * No Durri for this Murri Smoking Cessation
- * HealthTrax Chronic Disease Management
- * Women's Health Clinics
- * Breast Screen Clinics
- * Well Person's Health Check Days
- * Ear Health Screening
- * Positive Parenting Program
- * Physical Activities Programs
- * Walking Groups
- * Life Style Modification
- * Programs in Schools



NCACCH

NCACCH Service Providers

Our current register includes over 300 approved Service Providers:

- 270 Doctors
- 29 Counsellor/Psychologists
- 11 Dentists
- 12 Podiatrists
- 5 Physiotherapists
- 9 Nutritionists/Dieticians

Others include:

- * Blue Care
- * Family Planning
- * Sunny Kids
- * Indigenous Health (Nambour & Gympie)
- * Cancer Care
- * Budgeting / Financial Advice
- * Relationships Australia
- * Commonwealth Respite & Carelink Centre

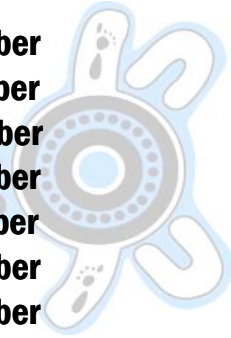


NCACCH

North Coast Aboriginal Corporation or Community Health

NCACCH

| | | |
|---|------------|--------|
| 1 | Kim R | Member |
| 2 | Lyndelle K | Member |
| 3 | Vern M | Member |
| 4 | John L | Member |
| 5 | Sharelle E | Member |
| 6 | Nichole J | Member |
| 7 | Suzi K | Member |



Card #2225

"Your Pathway to Better Health"

Valid to
30/6/2012

Database: 4283 clients

Signature Panel

Your NCACCH Health Access Card is for Consultations only with Doctors and other Allied Health providers participating in the Indigenous Health Information & Access Scheme.

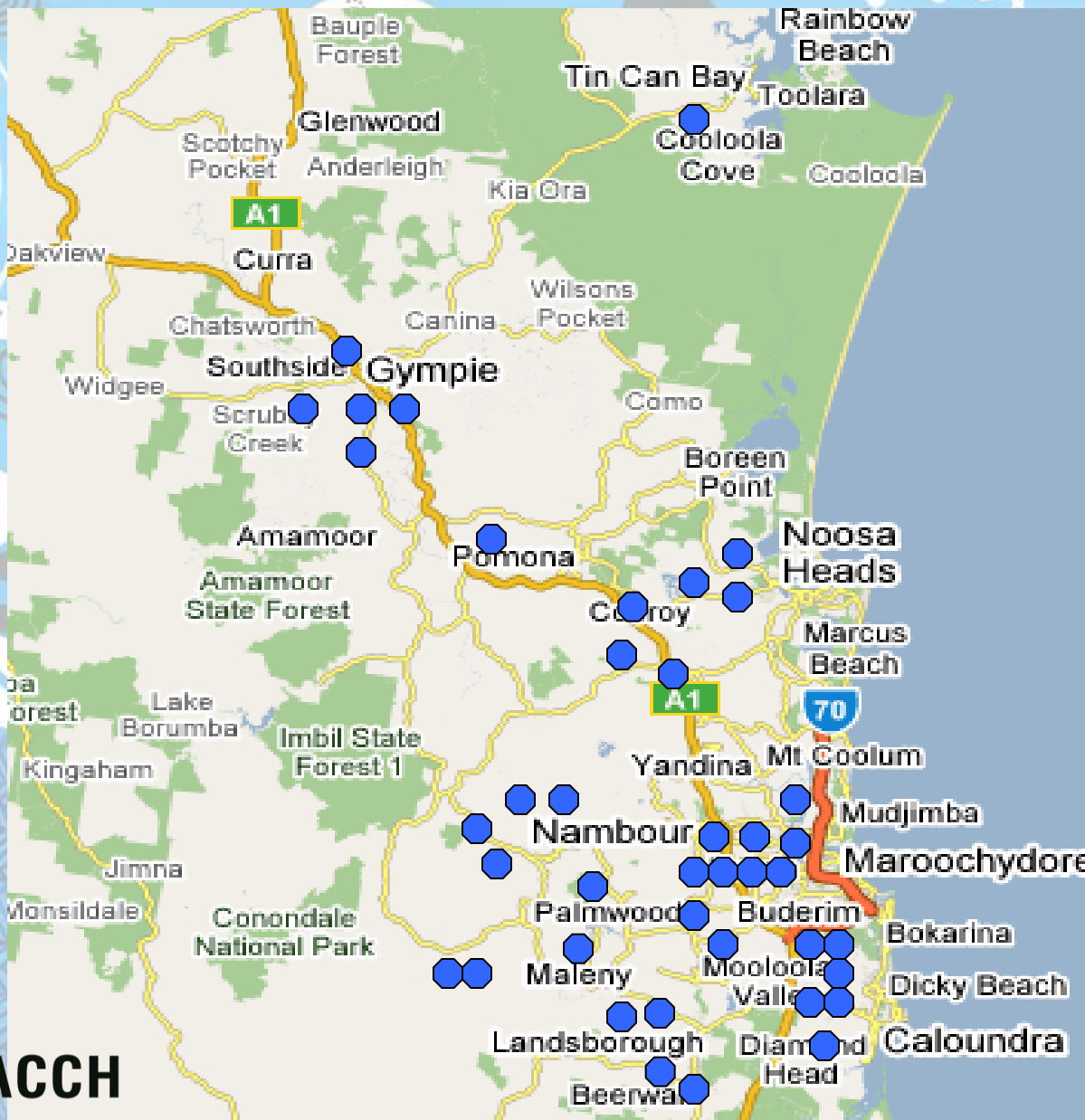
You must produce this card along with your Medicare Card at time of appointment.

This card remains the property of NCACCH.

If found please post to: PO Box 479, Cotton Tree Q 4558
Phone: (07) 5443 3599



43 NCACCH GP Surgeries

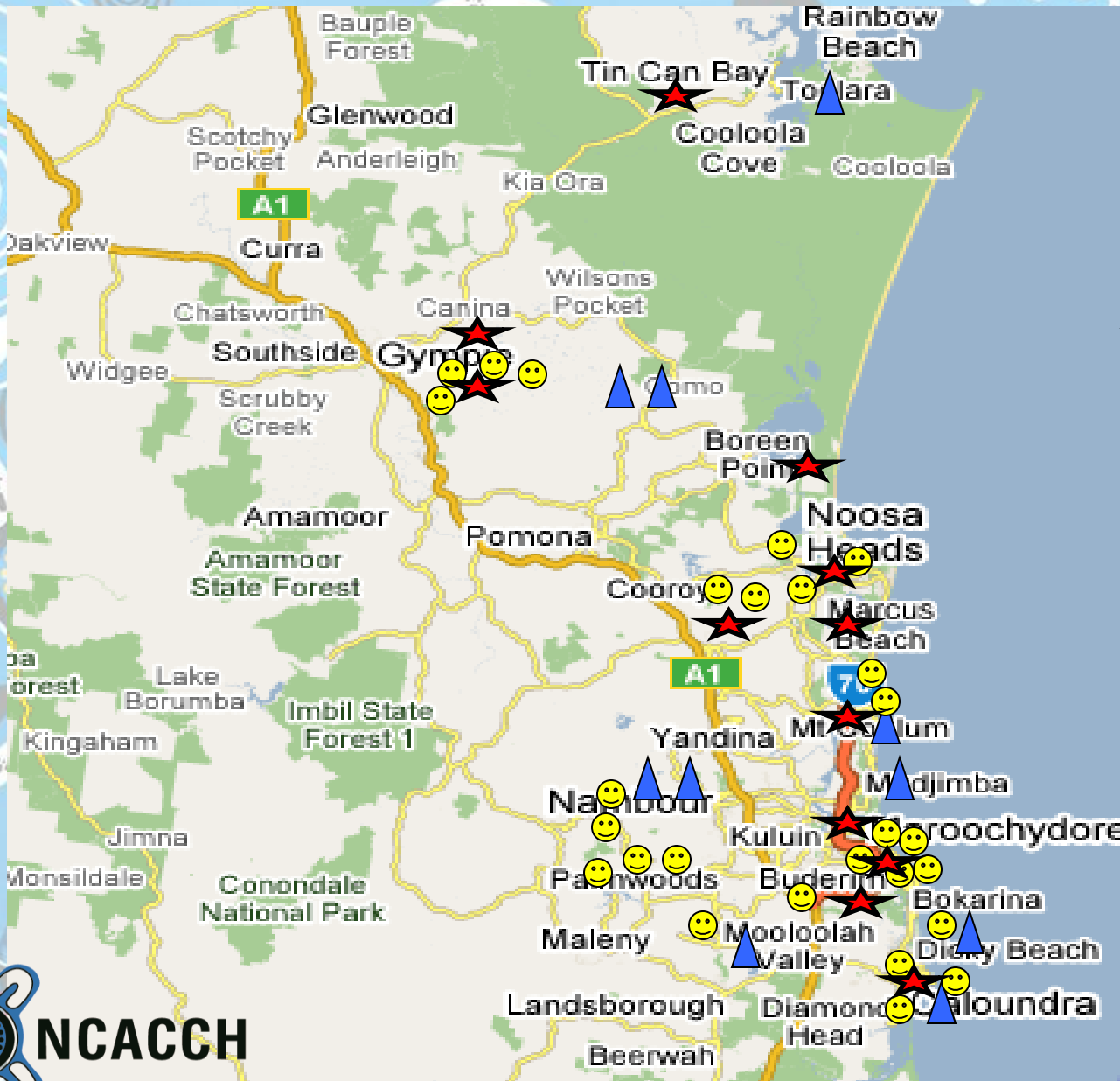


NCACCH Service Provider Locations

 **Counsellors**

 **Dentists**

 **Podiatrists**



Community Referrers

- Referrers are the link between clients and NCACCH management
- They determine client eligibility for NCACCH
- Assist clients to identify what service they need by providing a list of service providers situated in our service area



How The Brokerage Model Works – Part 2

Client has a need

Client talks to a Referrer to find appropriate service

Referrer offers choice of Service Provider's

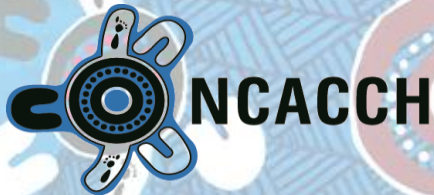
Client chooses a Service Provider

Referrer faxes Referral application to NCACCH

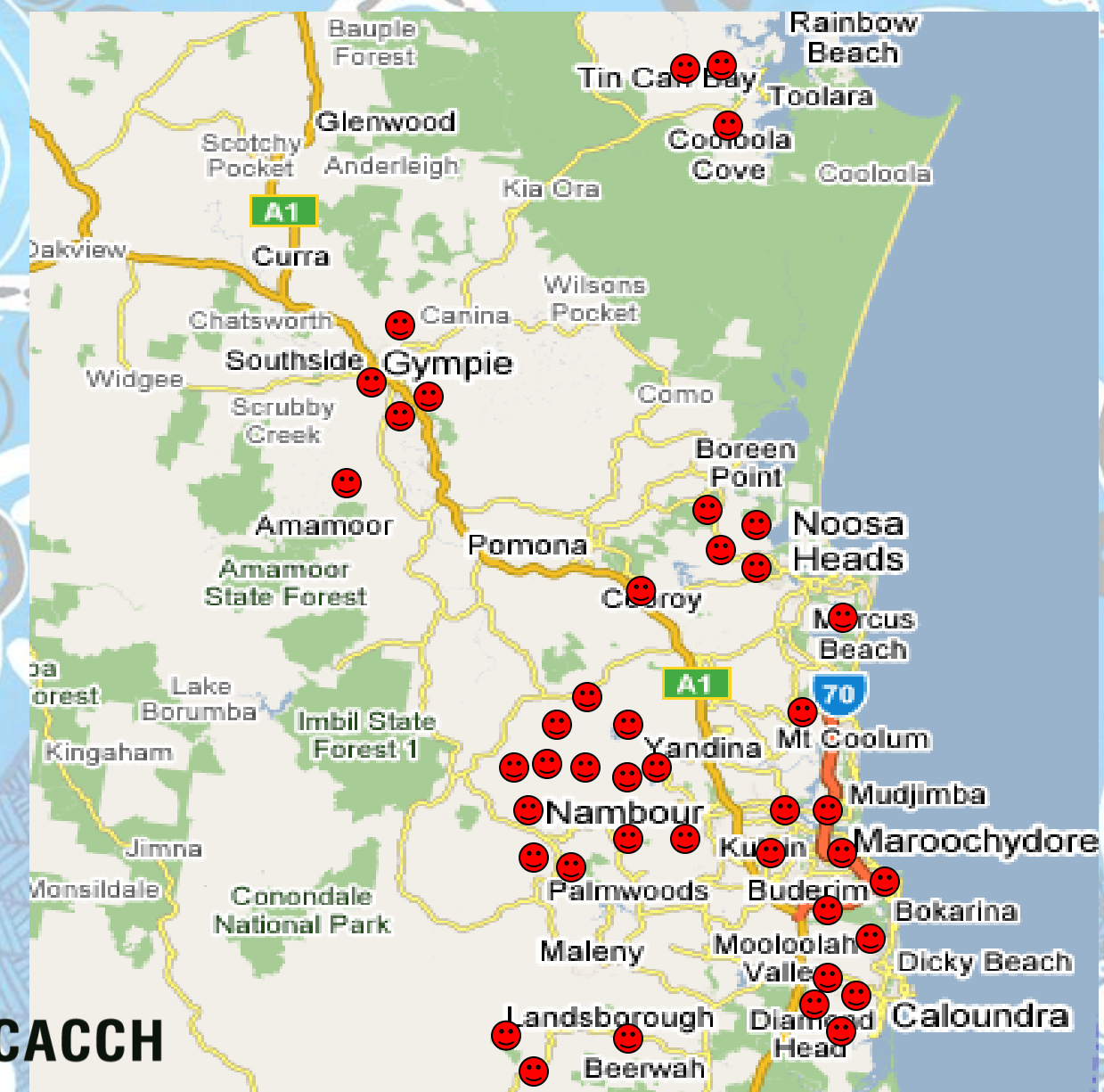
NCACCH determines that it is a "Gap" service and client is eligible, (annual \$ allocation) for the service requested. NCACCH advises the chosen Service Provider of approval

Client attends Service Provider

Service Provider invoices NCACCH

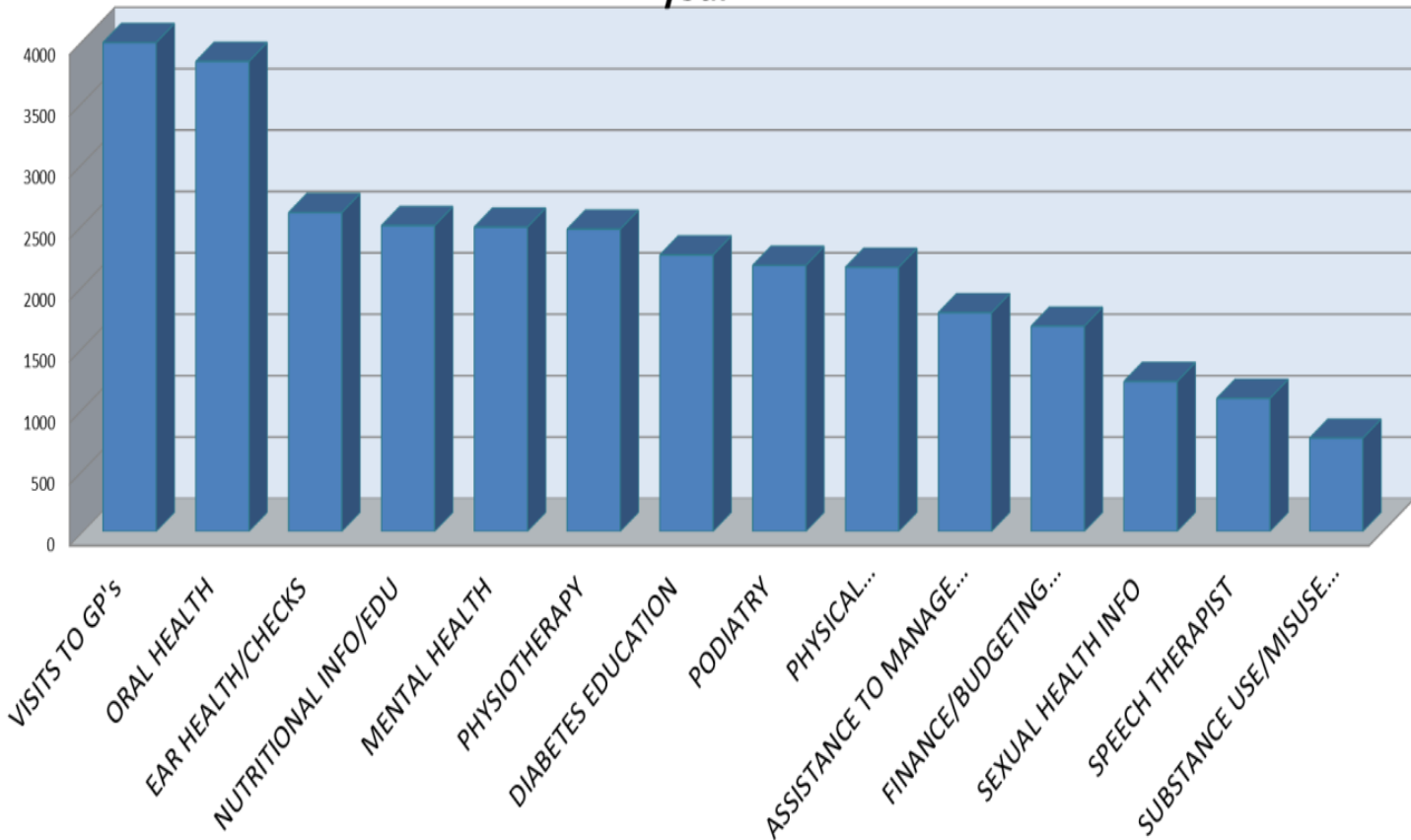


43 Referrer Locations



2011 Community Health Priority Survey

Please number from 1-14 "in order of preference" what is most important to you.



No Durri for this Murri Pilot Program

- Aboriginal and/or Torres Strait Islander Smoking Cessation Pilot Program** is a 3 year program funded through the Department of Health and Aging (DoHA)
- Delivered in partnership with the Sunshine Coast Division of General Practice**
- Baseline Data shows the rate of smoking in our Community at 41%**
- NCACCH aims to reduce the incidence of smoking in the community and reduce the uptake of smoking in the younger community.**
- Increase community awareness of the impact of smoking**
- 1 in 2 Smokers will die from their Nicotine Addiction**
- Smoking is responsible for 20% of Aboriginal and/or Torres Strait Islander deaths. Quitting is the most effective way to help Close the Gap.**

No Durri for this Murri

Clients who register for the Program receive Free Access to:

- Quit Coach
- Pharmaceuticals - eg. Champix, Zyban, Nicotine Replacement Therapy (NRT)
- Break out medications – eg. gum, lozenges, microtabs
- Acupuncture
- Hypnotherapy
- Counsellors

Go to a Counsellor
and double your
chances of quit
success

NCACCH HAC Cardholder

Attend "Smoking Cessation Program"
Information/Registration Session

Quit
Coach

Discuss your smoking and
quitting history, and what
support is right for you eg.
Acupuncture, Hypnosis,
NRT, Counselling etc

Ongoing
contact to
support you
and to see
how you are
going

Must visit GP after registration
and Quit Coach discussion.
Ask for a 'LONG CONSULT' for a
Quit Visit.
Bring your new card and diary.

GP

You must see
your GP at
least every 3
months

If prescribed
Champix, you
must visit your
GP after 4 weeks

NCACCH
Support
Worker

Is the link
between
NCACCH, GP's
and the Quit
Coach

Program support
eg. questions,
don't understand
something etc

Organise and
facilitate support
groups,
phone/internet
support etc

Our advice...

“Don’t stop smoking,
Don’t try to quit,
**But reduce the harm to your body
and those around you...”**

“Smoking and NRT (wearing a patch, using gum etc) is **SAFER** than smoking by itself!”



HealthTrax - Chronic Disease Management Program

- ❑ Funded for 3 Years through Qld Health tender – Multidisciplinary Models of Care
- ❑ Assist clients with chronic conditions
 - ❖ Diabetes
 - ❖ Respiratory
 - ❖ Cardiovascular
- ❑ Access to Specialists
- ❑ Care Coordinator
 - ❖ Advocate and support
 - ❖ Break down barriers
 - ❖ Shared Care relationship between stakeholders
- ❑ Goal of Self Management

NCACCH

**Suite 15, 27 Evans Street
MAROOCHYDORE Q 4558**

**PO BOX 479
COTTON TREE Q 4558**

**Tom Cleary
0408 962 733**

**Kim Helmore
0403 567 078/ 5443 3599**



NCACCH