



SUNSHINE COAST-WIDE BAY HEALTH SERVICE DISTRICT

Community and Extended Care Services

ADULT HEALTH PROGRAM

Service	Session Times	Referral Options	Location	Appointments
Specialised Nursing Services <ul style="list-style-type: none"> • Contenance • Respiratory • Falls Prevention • Heart Failure Cardiac Rehabilitation	8.30am to 4.30pm	Self Health Professionals General Practitioners Health Professional	Sunshine Coast District <ul style="list-style-type: none"> • Nambour • Caloundra • Noosa • Maroochyore 	Intake Centre 5450 4747 5450 4750
Health Education Programs <ul style="list-style-type: none"> • eg Healthy Lifestyle • Chronic Disease Self Management • Tai Chi for Independence • Managing anxiety • Basic Cooking 	8.30am to 4.30pm	Self Health Professionals General Practitioners	Sunshine Coast District <ul style="list-style-type: none"> • Nambour • Caloundra • Noosa • Maroochyore 	Intake Centre 5450 4750
Rehabilitation Programs <ul style="list-style-type: none"> • Cardiac • Pulmonary (LungMax) 	8.30 am to 4.30 pm University of the Sunshine Coast 8:30-11:00 NGH Tues & Thurs 9:00-11:00 Caloundra Mon &Wed 8:00 -10:00 Noosa Mon & Wed 12:00 - 14:00		Sunshine Coast District <ul style="list-style-type: none"> • Nambour • Caloundra • Noosa • Maroochyore 	Intake Centre 5450 4747 LungMax 5470 6768
Community Health Nursing	8.30 am to 4.30 pm	Self Health Professionals General Practitioners	Sunshine Coast District <ul style="list-style-type: none"> • Nambour • Caloundra • Noosa • Maroochyore 	Intake Centre 5450 4747

Service	Session Times	Referral Options	Location	Appointments
Occupational Therapy	8.30 am to 4.30 pm	Self Health Professionals General Practitioners	Sunshine Coast District • Nambour • Caloundra • Noosa • Maroochydore	Intake Centre 5450 4747
Physiotherapy	8:30am to 4:30pm	Self Health Professionals General Practitioners	Sunshine Coast District • Nambour • Caloundra • Noosa • Maroochydore	Intake Centre 5450 4747
Speech Pathology	8.30 am to 4.30 pm	Self Health Professionals General Practitioners	Sunshine Coast District • Nambour • Caloundra • Noosa • Maroochydore	Intake Centre 5450 4747
Healthy Communities	8.30 am to 4.30 pm	Health Professionals	Sunshine Coast District • Nambour	5470 5452
• Nutritionist	8.30 am to 4.30 pm	Community Groups	• Caloundra • Noosa • Maroochydore	5470 6978
• Advanced Health Worker, Nutrition				
• Healthy Weight Coordinator	8.30 am to 4.30 pm	Self Health Professionals General Practitioners		5470 6985
Social Worker / Counselling	8.30 am to 4.30 pm	Self Health Professionals General Practitioners	Sunshine Coast District • Nambour • Caloundra • Noosa • Maroochydore	Intake Centre 5450 4747
Home Care Service	8.30 am to 4.30 pm	Self Health Professionals General Practitioners	Sunshine Coast District • Nambour • Caloundra • Noosa • Maroochydore	Intake Centre 5450 4747
Care Coordination Chronic Disease Self Management	8.30 am to 4.30 pm	Health Professionals (via CHIP)	Sunshine Coast District	Intake Centre 5450 4750

Service	Session Times	Referral Options	Location	Appointments
Nutrition and Dietetics	8.30 am to 4.30 pm	Self	Sunshine Coast District	Intake Centre 5450 4747
		Health Professionals		
		General Practitioners		
		• Nambour		
		• Caloundra		
			• Noosa	
			• Maroochydore	

Contact Numbers

All Referrals: Central Intake	5450 4747
Nambour Community Health Centre	5450 4750
Caloundra Community Health Centre	5436 8552
Maroochydore Community Health Centre	5459 6901
Noosa Community Health Centre	5449 5944

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CHILD AND FAMILY HEALTH PROGRAM

Service	Session Times	Referral Options	Location	Appointments
Caloundra	Appointment made on referral	Self, Hospital, GP and other agencies	Hospital Campus, West Terrace, Caloundra	5436 9552
Maroochydore	Appointment made on referral	Self, Hospital, GP and other agencies	Community Health Centre, 6 th Avenue, Maroochydore	5459 6901
Nambour	Appointment made on referral	Self, Hospital, GP and other agencies	Centenary Square Nambour	5450 4750
Noosa	Appointment made on referral	Self, Hospital, GP and other agencies	14-16 Bottlebrush Avenue Noosa Heads	5449 5944

AGED CARE ASSESSMENT TEAM

Service	Session Times	Referral Options	Location	Appointments
Aged Care Assessment	8am – 4.30pm Appointments for assessment made within these hours.	Self / Family / GP / other Health Professionals and other involved person eg neighbour.	Block 4 – Nambour General Hospital.	Negotiated by allocated assessor. Contact Phone number – 5470 6731

COMMUNITY HOSPITAL INTERFACE PROGRAM

Service	Session Times	Referral Options	Location	Appointments
Nursing Services: Attend Assessment of Needs for inpatients Single point of contact for Service Providers Facilitation of referrals to Community Services Arrange Home Oxygen Co-ordinate Therapy at Home Program Manage Post Acute funds Provide Resource information for patients, staff, service providers and the community at large	Ward Liaisons 8am – 4.30pm Mon - Fri DEM Liaison 8am – 4.30pm 7 days a week Ward & ED Liaison 8am – 4.30pm Mon - Fri	Self/Family/GP/other Health Professionals and other involved person eg neighbour. Self/Family/GP/other Health Professionals and other involved person eg neighbour. Self/Family/GP/other Health Professionals and other involved person eg neighbour.	Nambour General Hospital Caloundra Health Service	5470 6818 5470 6455 5470 5163 5470 6943 5436 8709
Residential Care Liaison Nurse: Single point of contact for Residential Aged Care Facilities Troubleshooting to	8am – 4.30pm Mon - Fri	GP, other Health Professionals	Nambour General Caloundra / Maleny (July 08)	5470 5084 5436 8701

Service	Session Times	Referral Options	Location	Appointments
<p>prevent admissions to hospital wherever possible</p> <p>Facilitate information transfer to and from care facilities and district hospitals</p> <p>Single point for placement of patients of the District once assessed and approved by ACAT</p>				

<p>Rapid Response Occupational Therapist:</p> <p>Assessment of Needs for elective joint surgery patients</p> <p>Pre-admission, inpatient and post discharge home assessments to ensure safe, timely discharges</p> <p>Home assessments for patients in other public hospitals to prevent inter-hospital back transfers</p>	8am – 4.30pm Mon - Fri	DEM CHIP Nurse Ward Occupational Therapist	Nambour General Services Sunshine Coast	5470 6600 P180
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<p>Chronic Disease Clinical Psychologist:</p> <p>Assessment and triaging of referrals</p> <p>One on one counselling for patients for in-scope diseases and frequent and avoidable admissions</p> <p>Education sessions for support groups/ programs for in-scope diseases and frequent and avoidable admissions</p>	8am – 4.30pm	GP / other Health Professionals	Services Sunshine Coast	5470 5316
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PALLIATIVE CARE SERVICES

Service	Session Times	Referral Options	Location	Appointments
Palliative Care Services	Appointments made on referral for community assessments.	Referrals accepted verbally or in writing from self, family or health professionals. All referrals must have prior consent of client, parent or guardian GP permission will be sought for Palliative Care involvement.	Level 2, Block 7 Nambour General Hospital	5470 5333

INDIGENOUS HEALTH PROGRAM

Service	Session Times	Referral Options	Location	Appointments
Indigenous Health Program	8am – 4.30pm Mon-Fri Appointments made on referral for Community Based Service	Self, family, Indigenous Liaison Officer, health professional or Central Intake Service	Nambour Community Health Centenary Square Nambour	5450 4794
Indigenous Child and Family Health	Appointments made on referral for community based service	Indigenous Liaison Officer and/or Indigenous Community Health Worker	Nambour Community Health Centenary Square Nambour	5450 4750
Indigenous Health Program	Appointments made on referral for community based service	Self, family, Indigenous Health worker or Clinical Nurse, health professional	Gympie Health Service Campus, 12 Henry Street, Gympie	5489 8452

TRANSITION CARE PROGRAM

Service	Session Times	Referral Options	Location	Appointments
Transition Care Program	8am – 4.30pm Mon – Friday Initial phone inquiry to Transition Care Program team	Hospital based health professional	Block 4, Nambour General Hospital	5470 5068

ALCOHOL, TOBACCO AND OTHER DRUG SERVICES (ATODS)

Service	Session Times	Referral Options	Location	Appointments
Sunshine Coast ATODS	8.30 am to 4.00 pm Mon - Friday Intake assessment and appointment given following intake meeting. Community Corrections – direct referral from Department prior to appointment been given	Self, family, GP or health professional	Nambour General Hospital with outreach to Caloundra, Maroochydore, Nambour and Noosa	5470 6869

BREASTSCREEN QUEENSLAND

Service	Session Times	Referral Options	Location	Appointments
BreastScreen QLD	7.30 am – 4.30 pm Monday to Friday and after hours appointments offered at each site	Self, GP or health professional	Block 4, Nambour General Hospital	132050
	8am – 4pm Monday to Friday	Self, GP or health professional	Caloundra Health Service	132050
	8am – 4pm Monday to Friday	Self, GP or health professional	Southern X-Ray Clinic 15 Hasking Street, Caboolture	132050
	8am – 4 pm Monday to Friday	Self, GP or health professional	The Professional Centre 90 Goodchap Street, Noosaville	132050
	9am – 2.30pm Tues, Wed. Phone for Appointment	Self, GP or health professional	Coolooloa Specialist & Diagnostic Centre, 74 -76 Channon St, Gympie	132050

Oral Health - Adults

ORAL HEALTH CALL CENTRE

Service	Session Times	Referral Options	Location	Appointments
Call Centre	7.30 am – 4pm Monday to Friday All enquiries for emergency and routine dental treatment (excluding school dental program) to be directed to the Oral Health Call Centre. Clients from Aged Care facilities or Inpatients to contact the Individual Dental Clinic directly	Self, family, GP or Health Professional		1300 300 850

NAMBOUR ADULT DENTAL CLINIC

Service	Session Times	Referral Options	Location	Appointments
Nambour Dental Clinic	7.45 am – 4.15 pm Monday to Friday All enquiries for emergency and routine dental treatment to be directed to the Oral Health Call Centre Clients from Aged Care facilities or Inpatients to contact the Nambour Clinic directly	Self, family, GP or Health Professional	Nambour General Hospital Hospital Road Nambour	1300 300 850 5470 6758

CALOUNDRA ADULT DENTAL CLINIC

Service	Session Times	Referral Options	Location	Appointments
Caloundra Dental Clinic	7.45 am – 4.15 pm Monday to Friday All enquiries for emergency and routine dental treatment to be directed to the Oral Health Call Centre Clients from Aged Care facilities or Inpatients to contact the Caloundra Dental Clinic directly	Self, family, GP or Health Professional	Caloundra Hospital West Terrace Caloundra	1300 300 850 5436 8801

KAWANA ADULT DENTAL CLINIC

Service	Session Times	Referral Options	Location	Appointments
Kawana Dental Clinic	7.45 am – 4.15 pm Monday to Friday All enquiries for emergency and routine dental treatment to be directed to the Oral Health Call Centre Clients from Aged Care facilities or Inpatients to contact the Kawana Dental Clinic directly	Self, family, GP or Health Professional	4 Kawana Island Professional Centre Kawana Island Blvd Warana	1300 300 850 5493 2327

NOOSA ADULT DENTAL CLINIC

Service	Session Times	Referral Options	Location	Appointments
Noosa Dental Service	7.30 am – 4pm Monday to Friday All enquiries for emergency and routine dental treatment to be directed to the Oral Health Call Centre Clients from Aged Care facilities or Inpatients to contact the Noosa Dental Clinic directly	Self, family, GP or Health Professional	Community Health Building 14 Bottlebrush Ave, Noosa	1300 300 850 5449 5900

GYMPIE DENTAL CLINIC'S

Service	Session Times	Referral Options	Location	Appointments
Gympie Dental Clinic	7.30 am – 4pm Monday to Friday All enquiries for emergency and routine dental treatment to be directed to the Oral Health Call Centre Clients from Aged Care facilities or Inpatients to contact the Gympie Dental Clinic directly	Self, family, GP or Health Professional	Gympie Health Service Henry Street, Gympie	1300 300 850 5489 8437

Oral Health - Schools

NAMBOUR SCHOOL DENTAL CLINIC

Service	Session Times	Referral Options	Location	Appointments
Services children - age 4 to completion of grade 10	7.45 am – 4.15 pm Monday to Friday	Parent, independent child, or other Health Professional	Nambour Primary School Coronation Ave Nambour	5441 2763

CALOUNDRA SCHOOL DENTAL CLINICS

Service	Session Times	Referral Options	Location	Appointments
Services children - age 4 to completion of grade 10	7.45 am – 4.15 pm Monday to Friday	Parent, independent child, or other Health Professional	Contact through Caloundra Dental Clinic	5436 8801

KAWANA SCHOOL DENTAL CLINICS

Service	Session Times	Referral Options	Location	Appointments
Services children - age 4 to completion of	7.45 am – 4.15 pm	Parent, independent child, or other Health	Contact through Kawana Dental Clinic	5493 2327

grade 10		Professional	
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NOOSA SCHOOL DENTAL CLINICS

Service	Session Times	Referral Options	Location	Appointments
Services children - age 4 to completion of grade 10	7.15 am – 4.15 pm	Parent, independent child, or other Health Professional	Contact through Noosa Dental Clinic	5449 5900

GYMPIE DENTAL CLINIC

Service	Session Times	Referral Options	Location	Appointments
Services children - age 4 to completion of grade 10	7.30 am – 4pm	Parent, independent child, or other Health Professional	Contact through Gympie Adult Dental Clinic	5489 8437

Allied Health

PHYSIOTHERAPY

Service	Session Times	Referral Options	Location	Appointments
Out-patient Services	8am – 4.30pm as per appointment	Medical Officer, Health Professional	Nambour General Hospital	5470 6747
Paediatric Services (0 – 6 years)	8am – 4.30pm as per appointment	Medical Officer, Health Professional	Nambour General Hospital	5470 6747
Caloundra Outpatient Services	8am – 4.30pm as per appointment	Medical Officer, Health Professional	Caloundra Health Service	5436 8937

OCCUPATIONAL THERAPY

Service	Session Times	Referral Options	Location	Appointments
Out-patient Services	8am – 4.30pm as per appointment	Medical Officer, Health Professional	Nambour General Hospital	5470 6747
Paediatric Services (0 – 6 years)	8am – 4.30pm Mon - Thurs - as per appointment	Medical Officer, Health Professional	Nambour General Hospital	5470 6747
Caloundra Outpatient Services	8am – 4.30pm as per appointment	Medical Officer, Health Professional	Caloundra Health Service	5436 8937

SOCIAL WORK

Service	Session Times	Referral Options	Location	Appointments
Outpatient Services	as per appointment for specialist clinics only	Medical Officer, Health Professional	Nambour General Hospital	5470 6753

DIETETICS

Service	Session Times	Referral Options	Location	Appointments
Paediatric Outpatient Services	Wed 8am – 4.30pm – as per appointment	Health Care Providers	Nambour General Hospital	5470 6148
Caloundra Outpatient Services	Wed 9am – 4pm – as per appointment	Health Care Providers	Caloundra Health Service	5436 6937
Cancer Care/ Renal	Mon – Fri – as per appointment	Health Care Providers	Nambour General Hospital	5470 6148

SPEECH PATHOLOGY

Service	Session Times	Referral Options	Location	Appointments
Out-patient Services	8am – 4.30pm– as per appointment	Medical Officer, Health Professional	Nambour General Hospital	5470 6747
Paediatric Services (0 – 6 years)	8am – 4.30pm as per appointment	Medical Officer, Health Professional	Nambour General Hospital	5470 6747
Caloundra Outpatient Services	8am – 4.30pm as per appointment	Medical Officer, Health Professional	Caloundra Health Service	5436 8937

QMERIT

Service	Session Times	Referral Options	Location	Appointments
QMERIT targets people at an early stage in the criminal justice process (at or prior to the first court appearance), encouraging individuals charged with offences committed in conjunction with problematic drug use to undergo treatment while they are on bail. There is set criteria for acceptance into program.	Monday to Friday from 9am to 3:30pm as negotiated with case managers.	Police, Magistrates, solicitors.	57 Maud Street, Maroochydore 4558	5430 4100 Made with case manager after accepted.

Gympie Health Service

PRIMARY HEALTH CARE/CHRONIC DISEASE MANAGEMENT SERVICES & CLINICS

Service	Session Times	Referral Options	Location	Appointments
Child & Family Health	Appointment made on referral (encourage within 1 -2 weeks of birth)	Self, family or GP	Community Health, 20 Alfred Street, Gympie	5489 8690
Child Health Outreach Clinics	Tin Can Bay 2 nd & 4 th Thursdays 9.30 am – 3.00 pm (includes home visits) Imbil 1 st & 3 rd Mondays 10.00 am – 12.00 noon Rainbow Beach (mobile) 1 st & 3 rd Wednesday	Self, family or GP	Tin Can Bay Library RSL Hall, Yabba Rd, Imbil	5489 8690

Service	Session Times	Referral Options	Location	Appointments
Cardiac Rehab Coordinator	1 st , 2 nd & 4 th Thursday 8am – 4.30 pm	Self, family or GP	Ground Floor, Dunstan Building Gympie Health Service	5489 8444
Cardiac Rehab Outreach	3 rd Tuesday 9am - 3.30 pm	Self Family or GP	Cooloola Specialist Centre, 1/11 Dolphin Ave, Tin Can Bay	5489 8444
Diabetes Educator	Monday 9am – 3pm & Friday 9am – 3pm & group sessions	Self, family or GP	Ground Floor, Dunstan Building Gympie Health Service	5489 8456
Diabetes Educator Outreach	Tin Can Bay Tuesday from 9am Imbil 3 rd Tuesday 9am – noon	Self, family or GP	Cooloola Specialist Centre, 1/11 Dolphin Ave, Tin Can Bay Imbil Clinic, Island Rd, Imbil	5486 4600 5488 6868
Respiratory Clinic	Monday 8am – 4.30 pm	Self, family or GP	Ground Floor, Dunstan Building, Gympie Health Service	5489 8637
Social Workers	Appointment made on referral.	Self, family, GP or health professional	Community Health, 20 Alfred Street, Gympie	5489 8690
Dietitians	Appointment made on referral for community-based service.	Self, family, GP or health professional	Community Health, 20 Alfred Street, Gympie	5489 8690
Dietitians Outreach Clinic	Tin Can Bay Tuesday from 9.00 am	Self, family or GP	Cooloola Specialist Centre, 1/11 Dolphin Ave, Tin Can Bay	5489 8690
Dietitians (Outpatient Clinic)	Appointment made on referral.	GP or health professional		5489 8690
Physiotherapy	Appointment made on referral for community-based service.	Self, family or GP or health professional	Community Health, 20 Alfred Street, Gympie	5489 8690
Physiotherapy (Outpatient Clinic)	Appointments on referral for adults and children including hydrotherapy.	GP written referral required	Lower Ground Floor, Dunstan Building, Gympie Health Service	5489 8460
Occupational Therapy	Appointment made on referral for community-based service.	Self, family, GP or health professional	Community Health, 20 Alfred Street, Gympie	5489 8690
Occupational Therapy – (Outpatient Clinic)	Appointment on referral for adults and children (eg hand, scar, rehabilitation therapy)	GP or health professional	Lower Ground Floor, Dunstan Building, Gympie Health Service	5489 8467 /8460
Speech Pathologist (Outpatient Clinic)	Appointment made on referral.	GP or health professional	Lower Ground Floor, Dunstan Building, Gympie Health Service	5489 8460
Podiatrist	Appointment made on referral	GP, self, family or health professional	Community Health, 20 Alfred Street Gympie	5489 8690
Mental Health Services	Ask to speak to the Intake Officer for an assessment/appointment	Self, family, GP or health professional	Community Health, 20 Alfred Street, Gympie	5489 8777
Home Care Services	Assessment undertaken on referral.	Self, family, GP or health professional	Community Health, 20 Alfred Street, Gympie	5489 8690
Indigenous Health Program	Appointments made on referral for community based service	Self, family, Indigenous Health worker or Clinical Nurse, health professional	Gympie Health Service Campus, 12 Henry Street, Gympie	5489 8452

Referrals to either Nambour or Gympie Hospital Specialist Outpatients Department* should be addressed to:

**Specialist Outpatients Department
Nambour Hospital
PO Box 547
NAMBOUR QLD 4560**

OR

**Specialist Outpatients Department
Gympie Hospital
Locked Mail Bag No 15
GYMPIE QLD 4570**

With the exception of Renal and Oncology referrals which should be addressed to the Renal Clinic or Oncology Clinic at the above address.

Appointments at all clinics will be allocated on classification of the referral by the relevant consultant.**

Referrals to any specialist clinics must be in writing and contain the following minimum information:

- Patient identifying information i.e. full family name and given names, date of birth and contact details including telephone numbers (the UR number, if known, will ensure correct identification);
- Referring practitioner contact details, date of referral and signature of referring practitioner;
- Relevant information about the patient's condition and the need for specialist services;
- Investigations and treatment undertaken;
- Past medical and surgical history;
- Current medications;
- Patient status;
- Relevant psycho-social issues.

Referrals for specialist outpatient services remain valid for a single course of treatment or for a period of twelve months from the initial specialist outpatient consultation, whichever is the lesser. On the occasion of referral for a chronic or long-term condition that will extend beyond twelve months (eg renal and oncology), the referral must indicate that it is valid for an indefinite period.

**Routine clinical appointments are classified according to the Queensland Health Policy Framework for Specialist Outpatient Services based on the information you supply on referral.

- Category 1** - Appointment desirable within 30 days for a condition that has the potential to require more complex care or have significant impact on quality of life if delayed.
- Category 2** - Appointment desirable within 90 days for a condition that is unlikely to deteriorate quickly or require more complex care if delayed.
- Category 3** - Appointment not required within 90 days for a condition that will not deteriorate quickly or require increased complex care if delayed.