

Community and Extended Care Services - Adult Health Program

REFERRAL PATHWAY

Central Intake Service - **Address Details:** Nambour Community Health PO Box 523, NAMBOUR Q 4560.
Phone: (07) 5450 4747 Fax: (07) 5450 4788

Hours 8.30am – 4.30pm

Referrals received from: Hospitals, General Practitioners, Government Agencies, other service providers, carers and self referrers.

Ongoing Care

Provides services for HACC Eligible Clients:

- Older, frail persons with moderate, severe or profound disabilities – including elderly with mobility issues
- Younger persons with moderate, severe or profound disabilities, including paediatrics (over 3 years of age) with disabilities
- Carers of the above clients.

Core Business

- Holistic assessments and interventions, education and support for clients and their carers who require ongoing assistance to maintain their quality of life, in managing chronic conditions (including relapse/secondary prevention), psychosocial issues or due to frailty.
- Client review and support of self care strategies and progress of care plan.
- Continence Advisory Service to Home and Community Care (HACC) eligible clients.

Short Term Care

Provides assessment, coordination, education and short term goal-focused therapeutic interventions for clients with respiratory or cardiac disorders, dementia, and those at risk for falling.

Short Term Care encompasses the Pathways Home Service.

Clients for Pathways Home must be:

- * aged 65 + years ; and
- * on discharge from any of the Queensland Health hospitals; and
- * have a diagnosis of dementia, falls, chronic respiratory condition or cardiac condition.

Contact with Pathways clients is provided within 3 working days of receipt of referral.

Services are provided for a maximum of 12 weeks in Short Term Care, dependent on clinical indication.

Multidisciplinary Services

- OCCUPATIONAL THERAPY
- DIETETICS AND NUTRITION
- NURSING
- SOCIAL WORK
- SPEECH PATHOLOGY
- PHYSIOTHERAPY
- HOME CARE SERVICE
- CONTINENCE ADVISORY SERVICE
- HEART FAILURE
- CARDIAC REHABILITATION
- CARE COORDINATION

Exclusion Criteria

In general, Adult Health services are not available for the following clients:

- Clients eligible for another service e.g. Department of Veteran Affairs (DVA), Commonwealth Rehab Service (CRS), Cerebral Palsy League, DSQ, Montrose and other non-government agencies.
- Clients currently receiving therapy through Transition Care/RAU/SRS/CRT.
- Clients requiring voice therapy (these clients will be managed by Nambour General Hospital Speech Pathology Outpatient service).
- Assessments or intervention for workplace or educational entry.
- Clients who are residents of a Nursing Home.
- Clients receiving a federal funding package to prevent unnecessary entry into aged care facilities e.g. EACH, EACH-D, YPRAC
- Clients who reside in hostels and require home visits (Hostel clients can access speech pathology services if they attend the Community Health Centre).