

PLAN:	PDSA Those diabetics who have not had a HbA1c
WHY:	We need to collect missing risk factor data so that we get the real picture of where we are at with our diabetes management. Code/s: 🏠 pt. management ✂ Possible patient database cleaning opportunities 🗑 Possible warnings do not appear ☑ Accreditation: 1.1.1 "Scheduling Care in opening hours" ☑ Accreditation: 3.1.2 "Clinical Risk Management System"
HOW IT CAN BE DONE:	Search on CAT... Active Diabetes: Yes Pathology Tab HbA1c Tab Double click on "nothing recorded" Print list Staff member to print list and flag patient file or use excel spreadsheet to print mail labels or mail merge list for MS word to recall patients to have the test done. Some practices send the pathology request with the letter to save unnecessary pressure on the appointment books.
HOW WE WILL DO IT:	Details on how your practice will do it... Who is responsible for which tasks? Process:
DATE 1:	How many were there?
DATE 2:	After plan... How many were there?
DESIRED OUTCOMES:	Zero patients who have not had an HbA1c recorded.
POSSIBLE ADDITIONAL OUTCOMES:	Reception staff to learn how use excel lists as a mail merge data source for MS word.
EVALUATION:	Did you achieve the desired outcomes? Did you have an opportunity to meet the additional outcomes? Were there barriers? How did/ will you overcome for next time?
RPL	Recognised Prior Learning IDM <input type="checkbox"/> ABHI <input type="checkbox"/> JIGSAW <input type="checkbox"/>